

Privacy Policy

Effective Date: April 29, 2025

Welcome to **Marko Stainless & Aluminium** ("we", "us", "our"). Your privacy is important to us, and we are committed to protecting any personal information you share with us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website www.markostainless.com.au.

By using our website, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

Personal Information:

- Name
- Email address
- Phone number
- Company name
- Postal or delivery address
- Any additional information you provide via forms, emails, or direct communications.

Non-Personal Information:

- Browser type and version
- Pages you visit and time spent on our site
- IP address and device information
- Referral source (e.g., how you found our site)

2. How We Collect Information

We collect information when you:

- Fill out a contact form
- Request a quote or product information
- Subscribe to any mailing lists (if applicable)
- Communicate with us via email or phone
- Browse our website (through cookies and analytics tools)

3. How We Use Your Information

We use your information to:

- Respond to your enquiries and provide customer support
- Process and manage orders
- Improve our products, services, and website functionality
- Send important updates, service information, or promotional materials.
- Comply with legal obligations

4. Sharing Your Information

We will not sell, rent, or trade your personal information.

We may share your information with:

- Service providers (e.g., IT support, payment processors) who help us operate our business
- Authorities if required by law (e.g., to comply with legal proceedings)

All third-party service providers are required to protect your information and only use it for the purposes we specify.

5. Cookies

Our website uses cookies to enhance your browsing experience.

Cookies help us:

- Understand how visitors interact with our site
- Save your preferences for future visits
- Provide better functionality

You can choose to disable cookies through your browser settings; however, some parts of the website may not function properly if you do.

6. Data Security

We take reasonable steps to protect your information from misuse, interference, loss, and unauthorised access, modification, or disclosure.

While we strive to protect your personal information, no method of electronic transmission or storage is 100% secure.

7. Accessing and Correcting Your Information

You may request access to, or correction of, the personal information we hold about you. Please contact us at sales@markostainless.com.au for assistance.

8. Third-Party Links

Our website may contain links to external websites. We are not responsible for the privacy practices of those websites. We encourage you to read their privacy policies.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Effective Date."

10. Contact Us

If you have any questions or concerns about this Privacy Policy or how your information is handled, please contact us:

Marko Stainless & Aluminium
Email: sales@markostainless.com.au
Website: www.markostainless.com.au